Fall 2009 Computer Classroom Survey

Computer Lab Management would like to know how we can improve the quality of service in the computer classrooms. We have used feedback in the past to improve our services and facilities, and hope to use your feedback to further improve our services.

If you have taught in multiple classrooms, please respond for each classroom separately. For example, if you taught in both 21 Olson and 241 Olson please fill out this form twice, once for each room. This will allow us to match your comments with the specific computer classroom.

1. Name (optional):

    _____

2. Email address (optional):

    _____

3. 1. Which computer classroom did you teach in during the last quarter?

    (If you taught in multiple classrooms, please reply separately for each classroom.)

    Mark only one oval.

    ◯ Please select
    ◯ 1 Olson
    ◯ 21 Olson
    ◯ 27 Olson
    ◯ 241 Olson
    ◯ 247 Olson
    ◯ 73 Hutchison
    ◯ 93 Hutchison
    ◯ 2020 SciLab
    ◯ 2060 SciLab
    ◯ 1131 Meyer
    ◯ 1102 Hart

4. 2. Please identify the top three areas (number 1 to 3 in order of priority) where we can improve our services:

Select one area for each priority

Mark only one oval per row.

	Priority 1	Priority 2	Priority 3
Better support from the Computer Room Consultant (CRC)	◯	◯	◯
Better equipment reliability	◯	◯	◯
More classroom availability	◯	◯	◯
Larger classrooms (to accommodate more students)	◯	◯	◯
Larger classrooms (to allow more workspace at each station)	◯	◯	◯
Smaller classrooms	◯	◯	◯
Better support from computer lab managers	◯	◯	◯
Better preparedness of the classroom	◯	◯	◯
Newer/Faster equipment	◯	◯	◯
Reduced classroom interruption	◯	◯	◯
Better temperature control (room was too hot or too cold)	◯	◯	◯
Improved classroom environment (for example: quieter, better layout) - Please specify below	◯	◯	◯
Other - Please specify below	◯	◯	◯

5. Other reason from above

   _____

   _____

   _____

   _____

   _____

6. 3. How would you rate your overall experience teaching in CLM computer classrooms this quarter compared with previous quarters?

   Mark only one oval.

   ( ) Better

   ( ) Same

   ( ) Worse

   ( ) N/A(This is my first quarter teaching in computer classrooms)

7. Please explain your reasons:

   _____

   _____

   _____

   _____

   _____

8. 4. What pedagogical issues, if any, have you faced while teaching in a computer classroom?

   _____

   _____

   _____

   _____

   _____

9. 5. What technological issues, if any, have you faced while teaching in a computer classroom?

   _____

   _____

   _____

   _____

   _____

10. 6. How was your overall teaching experience in the computer classroom?

    _____

    _____

    _____

    _____

11. 7. Do you have any other comments or suggestions regarding the computer classrooms?

_____

_____

_____

_____

_____

12. 8. Would you find it helpful to attend an orientation session with computer lab managers at the start of the quarter?

Mark only one oval.

( ) Not sure

( ) Yes

( ) No